

Data security

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The Enea Group treats the security of customer data responsibly and strictly observes the applicable legal regulations. In addition, we have established a policy in this respect and a number of regulations that help us effectively ensure the security of our Customers' data.

Examples of internal regulations in force in our Group:

- Enea Group Safety Policy
- Security rules for the processing of personal data in the Enea Group
- Management Manual for the IT System Processing Personal Data in the Enea Group
- Information Processing Principles in the Enea Group
- Information and Communication Security Principles in the Enea Group

We are also taking steps to adapt our processes and information systems to the new legal requirements, which will come into force in May 2018 under Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

Each contract concluded with a customer for the sale of energy or another product or service includes a provision informing the customer that their personal data has been collected and processed by Enea.