Education and sharing of knowledge

[GRI 102-1]

We share knowledge

- For the third time we have become a partner of the **Energy Academy** organised by the Lesław Paga Foundation. The project is addressed to people who associate their future with the power industry. Its aim is to create a platform for the exchange of knowledge between experienced practitioners in the energy sector and people at the beginning of their careers in the sector. A representative of Enea led a workshop for students entitled 'Challenges of the Energy Future'.
- Enea became a partner in the event of the 17th edition of the We Change the Polish Industry
 Forum, which is a cyclical debate on the state, changes and development prospects of the Polish
 economy. Its part was the '2030: the horizons of the Polish and world energy sector. Forecasts and
 dilemmas' Panel, which was attended by representatives of the largest energy companies in Poland.
- Enea was a partner of the 'Cooperation of enterprises and its importance for the
 competitiveness of local and national economy challenges for Wielkopolska', conference, the
 aim of which was to develop solutions beneficial for the development of Wielkopolska. The event was
 organised by the WSB University, Region Wielkopolski NSZZ Solidarność and the WZP Lewiatan. Our
 representative presented a presentation entitled 'Innovativeness of the company as an important factor
 in creating the development of the region on the example of the Enea Group'.
- Enea Wytwarzanie was a partner of the **the 3rd Technical Conference** 'Traffic maintenance repairs, modernisations', which took place in Kazimierz Dolny. The scope of the conference included talks about overhauls in the power industry and new requirements as well as needs related to the current operation of generation units.
- Enea was a partner of the 25th Jubilee edition of the **EuroPOWER Conference**, one of the most important events devoted to issues from the energy sector. EuroPOWER conference is a dialogue platform, a place for public consultations of government representatives with all representatives of the industry and cooperating sectors. During the conference, the subject of market changes, new trends and directions of development of the Polish power industry were discussed.
- Enea Oświetlenie participated in the **Smart City Forum**, a national conference devoted to the exchange of experiences and presentation of projects related to the issue of smart cities. It was attended by representatives of business, administration and local governments. A representative from Enea participated in a panel discussion on the topic of 'Intelligent lighting infrastructure and urban mobility'.
- Enea was a partner at the **German-Polish Energy Forum**, which is part of the world's largest industrial trade fair Hannover Messe 2017 and was attended by politicians, industry representatives and experts from both countries. The aim of the forum was to present the state of work in the field of electromobility and to discuss the possibilities of cooperation between Poland and Germany.
- Enea was a participant of the Nationwide Energy Summit OSE Gdańsk 2017, whose theme was
 'Energy for the Economy Energy for the Economy'. During this event, Enea received the Amber of the
 Polish Energy Industry award for effective and consistent actions increasing the energy security and
 independence of Poland by taking over the assets of the Polaniec Power Plant.
- Enea took part in the **9th European Economic Congress**, which was held in Katowice. Our representative took part in the 'Energy in Europe the biggest questions' panel. The congress was attended by important politicians, presidents and representatives of the largest companies, companies and institutions.
- Enea was a partner of the Energy Future Week (EMF) event in Poznań, which includes the
 ExpoPower Fair. Its aim is to show the challenges facing the modern power industry, set trends for the
 power industry in Central and Eastern Europe, exchange international experience and inspire the
 domestic sector to develop. The EMF was attended by entrepreneurs from Poland and abroad who want

- to learn about innovative solutions, market trends and challenges faced by the industry. Enea received the Acanthus Aureus award for the best stand at the fair.
- Enea Oświetlenie was the organiser of the sixth edition of the 'More Light' Fair, which was attended by over 300 representatives of the lighting industry and local governments. The event served the purpose of meetings and exchange of experience and to present to local governments the latest solutions in this field applied in order to improve the comfort of life of the inhabitants.
- In September 2017, Enea participated in the three-day Economic Forum in Krynica-Zdrój.
 Representatives of Enea took part in the following debates: 'Is there enough capacity for Polish electromobility', 'Employer a key partner in vocational training', and the 'Innovation a key element of competitiveness of energy companies' panel.
- Enea was a partner of the **National Economic Summit in Siedlce** held under the 'State Entrepreneurship Security: Pillars of the Polish Economy of the Future' slogan. The event was attended by representatives of politics, economy, science and business. Our representative stressed the importance of energy security and innovation in every area of energy.
- Enea participated in the 14th edition of the **Energy Fair 2017** in Jachranka, organised by the Energy Trading Association and the Chamber of Industrial Energetics and Energy Consumers. The trade fair served as a platform for meetings of entities participating in the national energy market.
- In mid-September 2017, Enea Logistyka and Enea Serwis jointly represented our Group at the Bielsko-Biała International Power Industry Fair **Energetab**, which took place in Bielsko-Biała. It was an important industry event, which attracted over 20 thousand visitors to the stands of 708 exhibitors from 22 countries of Europe and Asia. Its aim was to present the most modern technological solutions used to increase the reliability of electricity transmission, as well as to increase the efficiency of its generation and use.
- In October 2017, Enea participated in the conference 'Energy challenges of local governments electromobility, energy efficiency and clean air' organised by the Ministry of Energy. Its element was the outcome of the 'Energy Friendly Self-Government' competition, which the town of Lubiszyn in the Lubuskie province received for its cooperation with Enea Operator in the preparation of the municipality's spatial development plans taking into account the locations of the power stations in Baczyn.
- Enea was represented at the **Energy Technology Forum**, held in Bełchatów in October 2017 by Enea Bioenergia. At the event, problems and issues from the area of biomass combustion and co-combustion technologies were discussed. Our representative spoke, inter alia, about the profitability of energy production from biomass, as well as about the factors that affect it.
- Enea was a partner at the **Europower conference**, which focused on energy trends and new technologies such as artificial intelligence, software and smart grid equipment.
- Enea participated in the **Świętokrzyskie Economic Forum**, which is a part of the Kielce Trade Fair. At this event, Enea Elektrownia Połaniec was proclaimed the largest company in the Świętokrzyskie region of the 'Golden Hundred', and honoured with the Świętokrzyskie Diamond for the promotion of the region.
- Enea participated in **Congress 590**, one of the most important economic events. The event took place in Jasionka near Rzeszów and was a platform for dialogue between specialists in business, science, politics and legislation on issues related to the economy, in particular solutions that would help increase the country's potential.
- Enea Wytwarzanie was a co-organiser and partner of the 5th Conference 'Implementation of power
 units with supercritical parameters' organised in Kazimierz Dolny. The conference was attended by
 representatives of energy industries, institutions and scientific circles. Discussions took place on the
 subject of intelligent control in the power industry and coal gasification technology, as well as on the
 future and further exploitation of 200MW units.

We warn against fraudsters

We take steps to inform and educate our customers on how not to become deceived by a dishonest energy seller. We have created a campaign entitled 'Check who sells you energy before you sign a contract', the main aim of which is to give you three main principles that you should follow when signing a contract, namely: check the seller's ID, do not sign the contract without carefully reading the document, and you always have the opportunity to withdraw from the contract concluded away from business premises or remotely within 14 days of its conclusion. A part of the campaign is education through a dedicated website, where information on how not to fall victim to a dishonest energy seller as well as a Consumer Guide with detailed information are provided. The action was carried out in local media, public transport and selected institutions of the Polish Post. Work is ongoing to prepare forms that can be filled in by persons being victims of fraud to describe how they have been cheated on, so that the scale of the phenomenon can be monitored.

In 2017, we continued our participation in the campaign 'It's not a joke – choose wisely. Check out who offers you electricity and gas', run by the Energy Trading Association. Its purpose is to warn against dishonest electricity and gas suppliers. The campaign was carried out all over Poland by means of radio, the Internet and outdoor. The campaign was organised in cooperation with Enea, Energa, Tauron, PGE, Innogy, Plus and Fortum. The action is under the patronage of the Energy Regulatory Office.